

# Laundry Room Information

The Laundry room is located:

Niagara-on-the-Lake – on the First Floor (by the Elevator Lobby)

Welland: on the Second Floor (Turn left out of the Elevator)

In order to operate the machine, **you need to purchase a \$5.00 Laundry Card** before loading money for washing and drying

- **Machine Accepts** - Cash Bills (no change back), Debit and Credit Card, NO COINS
- **Amounts on Cards** – It is recommended you keep amounts lower than \$20.00 in the event the card is misplaced or stolen.
- **Wash Prices Vary** - \$2.00 Cold, \$2.25 Warm, \$2.50 Hot and Dryer price is \$2.00 (prices subject to change)

**Laundry View Online Monitoring:** Wondering when your laundry will be done, or how many machines are available?

You can access real time information online. Log in at [www.mysparkle.ca](http://www.mysparkle.ca)

1. When you click on the link, enter your card number (found in the top right corner, on the back of your card)

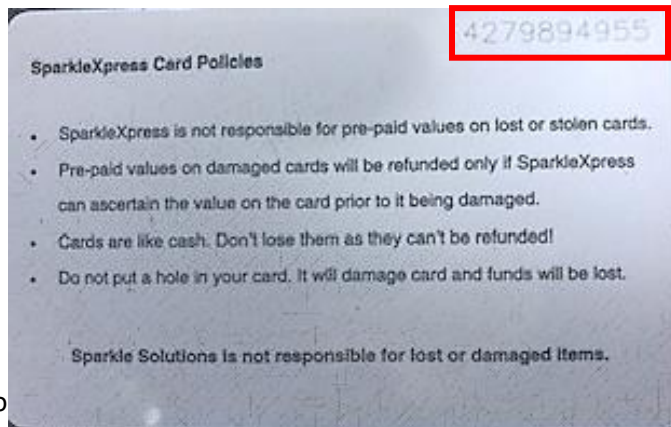
sparkle SOLUTIONS

Please Enter your Card Number

Card Number

Login

Français Español



Card: 4279894955 Balance: \$0.00 Logout

Machine Availability

110 Niagara College Blvd., Welland, ON

Washers (4 available)		Dryers (5 available)	
Machine	Status	Machine	Status
W01	Busy	D01	Available
W02	Available	D02	Available
W03	Available	D03	Available
W04	Available	D04	Available
W05	Available	D05	Available

- A. Check the balance left on your card
  - B. See which washing machines and dryers are available
  - C. Check when your load will be done
  - D. Click here to see when the machines are being used most often to avoid high traffic times
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Let Sparkle Solutions WebXpress send you a text notification and you will know:

- 1) Machine Availability
- 2) Weekly Laundry Room Trends
- 3) Text Notifications

To sign up:

- a. Select the Subscription tab
- b. Enter name
- c. Enter Cell Phone Number
- d. Select the box beside *Send SMS message when laundry is ready*
- e. Click save

**Top up the balance on your laundry card online (requires a credit card)**

To Increase your balance:

- a. Select the Purchase Value
- b. Use the drop down menu to select a value (or choose the custom option)
- c. Click proceed
- d. Will be taken to a new page, fill out with credit card information
- e. Once the card has been refilled, you will need to place your card in the brown machine in the laundry room to activate your reload (this can be done right away or the next time before you do laundry).

*Any issues, feel free to contact the Residence Front Desk, but as Sparkle Solutions is an independent company, the Residence is not responsible for any lost, stolen, or damaged cards, loss of money or machine information. Please refer to the back of your laundry card for Sparkle Solutions contact toll free number and further information.*